

## COOLING-OFF POLICY

We, Dynace India Agency Private Limited ("Company"), fully comply with the Consumer Protection (Direct Selling) Rules, 2021 and the Consumer Protection Act, 2019. In accordance with Clause 3(b) of the said Rules, we hereby undertake to provide every newly registered Direct Seller a Cooling-Off Period of 7 (seven) days from the date of execution of the Contract Agreement at the time of registration with the Company.

During this Cooling-Off Period, the Direct Seller shall have the right to cancel the said Contract Agreement without incurring any breach of contract or attracting any penalty, and may return any products or services purchased at the time of enrollment, subject to applicable return conditions.

**Note:** This Cooling-Off Policy shall be deemed to be an integral part of the Contract Agreement entered into by the Direct Seller, and shall apply even though the full content is not reproduced in the Contract for the sake of brevity.

Signed and stamped by:

Nodal Officer: R. Jayraj

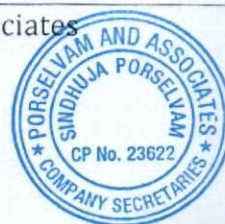
Mobile No.: 8270555577

Email ID: [jayaraj@dynaceglobal.com](mailto:jayaraj@dynaceglobal.com)

Dated: [Insert Date]

This is to certify as per Rule 5(1)(d) of Consumer Protection (Direct Selling) Rules 2021 and based on Management Representation Letter and explanation provided by concern officers of the company and as Practicing Company Secretary I, do not indemnify any act of the company and I do not assume any responsibility or liability or guarantee for any changes, inaccuracies, or unforeseen circumstances that may arise after the certification date related to subject matter. This statement does not constitute legal, financial, or medical advice and should not be interpreted as such.

For Porselvam & Associates



Sindhuja Porselvam  
M.No - A44831  
CoP - 23622  
Date - 21/04/2026